

Prius Raffle FAQ: Question not answered here? raffle@casparcreek.org

- **How many tickets have been sold in this raffle so far?** Unsold tickets are distributed among the families and teachers, and are only registered as sold when turned in, making a real-time tally impractical.
- **When is the drawing?** A drawing is currently held every May, usually on the last Saturday of the month.
- **Do I need to have the ticket stub to claim the prize?** No. Your ticket number is registered, and your original ticket stub, with your contact information, is on file.
- **What are my odds of winning?** Single ticket, 5,000:1 or better; ten tickets, 500:1 or better. (Final odds are determined by the final number of tickets sold.)
- **Do I need to be present to win?** No.
- **How will I be notified if I win?** When the winning ticket is drawn, we will immediately contact you by telephone at the number provided on your ticket. If unable to reach you by telephone, we'll contact you by mail and/or email.
- **How can I find out who won (if it isn't me)?** The winner is announced at www.casparcreek.org. We also provide the information to local media outlets for publication at their discretion.
- **What if I don't live around here?** Of our first nine winners, three resided outside California. Your proximity to Mendocino has no bearing on your ability to win.
- **Will Caspar Creek use, rent, lend, or sell my contact information?** No. We use your information only to contact you in the event you win. In the future, we may begin using ticket buyer information to notify buyers of the annual raffle launch, but will not share, rent, sell or lend it to others.
- **Where else can I enter?** Tickets are available at local businesses including Harvest Market in Fort Bragg and the Village Toy Store in Mendocino, by mail or fax using a form at www.casparcreek.org, by phone at 1-TP-RAFFLE-TIX (707-937-3661 locally), or from any Caspar Creek parent or teacher.
- **How is the money from the raffle used?** Despite a public school funding model that results in an statewide average class size of over 24 [Ed-Data.org shows a 2010-2011 average class size for all CA schools of 24.2 (all grades)], Caspar Creek has three full-time teachers and two part-time aides working with up to forty students. Our public school funding covers teacher salaries and benefits, and some utilities. Annual raffle proceeds enable Caspar Creek to cover basic expenses such as facility rental, maintenance, some instructional materials, and supplies.
- **What measures are taken to maintain the integrity and fairness of the raffle?** Packets of sequentially numbered tickets are signed out to individual parents and custody of each ticket number is tracked in a database. All tickets are turned in before the drawing, sold or unsold. Unsold tickets are verified and set aside. Sold tickets are reconciled with accompanying funds, registered in the database as sold, and filed in sequential order. The filed tickets are then verified by multiple members of the raffle team before being aggregated and thoroughly randomized in full view of all present at the public drawing event. We also videotape the final verification, aggregation, randomization and drawing process in case it is ever questioned by someone not present. Tickets that have been altered (crumpled, folded, made into origami, twisted, or otherwise mutilated, usually by the entrant, presumably to gain advantage over intact tickets in the drawing) are replaced with intact tickets, hand-numbered with the serial number of the original tickets, and contact info transferred. This is time-consuming but preserves the fairness of the drawing. On rare occasions unsold tickets have been reported as lost. When that happens we declare those ticket numbers lost, and decide on a case-by-case basis whether to replace them with new tickets hand-numbered with the same serial numbers, or proceed without them if we determine we are not likely to need them. Our system of tracking each individual ticket number makes this secure and prevents duplicates from occurring.
- **Why can't I enter online?** California law prohibits the sale of raffle tickets via the Internet.
- **When I enter by phone using the voice order system, is my payment information secure?** Our voice order system runs on a non-Internet-connected server housed in a locked facility. Physical access to the server is tightly controlled, and there is no access via the Internet, the source of the vast majority of security threats. Orders are transcribed from that system by a human into our payment processor's system using current encryption protocols.